



Discovering opportunities,
developing experiences, and
exploring innovation





ITs 4 H.E.ALT.H Healthcare Solutions offers a vast array of innovative solutions and services to its diverse clientele to address the dynamic and complex requirements of the healthcare industry with the help of strategic and mutually productive partnerships with the finest brands worldwide.

ITs 4 H.E.ALT.H, integrates consultancy and hardware using best-of-breed technology and deep expertise knowledge to deliver state-of-the-art solutions.

ITs 4 H.E.ALT.H, With an experienced team of professionals, we provide holistic end-to-end healthcare and education solutions to various segments of the healthcare and education industry including providers and manufactures for both public and private sectors.

“We Deliver technology to the point of care”

“Bringing IT to the Point of Care”, is key in our solutions, in a typical healthcare facility, to make health & education information accessible wherever and whenever you need it.



Our Mission

“Bringing IT to the Point of Care”

Our Values

At **ITs 4 H.E.ALT.H**, we believe that it takes more than strong performance to build a great company. It also requires an unwavering commitment to our core values and the highest standards of ethics and integrity.

- ✓ **Integrity**
- ✓ **Accountability**
- ✓ **Teamwork**
- ✓ **Innovation**
- ✓ **Quality Results and Customer Satisfaction**
- ✓ **Quality Policy**
- ✓ **Customer Satisfaction**
- ✓ **Error-Free Products and Services On Time**
- ✓ **Continual Improvement**

Leading Provider of Healthcare Business Solutions

ITs 4 H.E.ALT.H Healthcare Solutions offers a vast array of innovative solutions and services to its diverse clientele to address the dynamic and complex requirements of the healthcare industry with the help of strategic and mutually productive partnerships with the finest brands.

ITs 4 H.E.ALT.H expertise spans industrial, organizational & strategic levels that decode the patterns & principals behind successful technology and services enterprises.

Our portfolio of tools and analytical frameworks, coupled with experience in business service management practices, act on this insight. The results give rise to business energy focused on managing value, profit and people.



Our value proposition to our potential markets

Healthcare

Education

Consultancy &
Implementation

Training &
Resourcing



TECHNOLOGY

- Health Informatics
- Assistive technology
- Mounting and mobility



MANAGED SERVICES

(IT-as-a-Service)

- Healthcare administration
- Clinical processes



PROFESSIONAL SERVICES

- Healthcare Solutions
- Healthcare Consulting
- Healthcare Implementation
- Education
- Professional Medical Training
- Vision Impairments

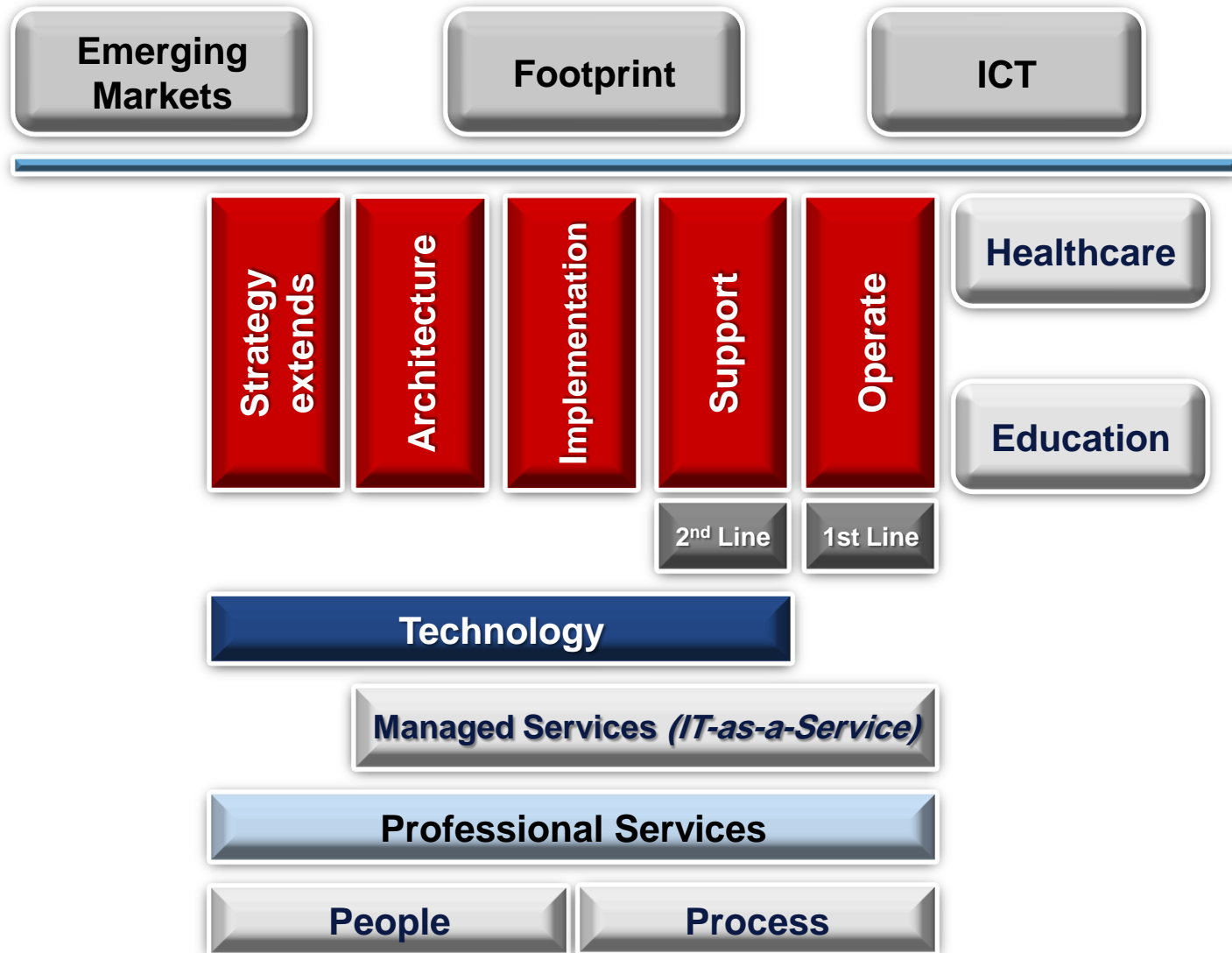
Our value proposition to our potential markets

Our value proposition

Our unique “value proposition” underpins four focus areas, namely:

- Emerging Markets - the ability to recognize & operate in emerging markets across industries such as Healthcare, Education and others.
- Footprint – a footprint that extends MENA from resources can be usurped, and coordinated from regional hubs located in USA and Europe.
- ICT – delivery of sophisticated technologies & services designed & deployed by a pool of infrastructure & service management professionals.
- Industry Solutions – Industry solutions differentiated on competitive utility, price, and cost positions & focused on the bigger picture, and not just the bottom line.

Our two business units support & play active roles in most of the ITs 4 H.E.ALT.H Service Value Continuum.





Professional Services

ITs 4 H.E.ALT.H has built its reputation on consulting, training, governance and resourcing excellence.

We impart knowledge and wisdom to our clients through this division.

From process maturity assessments to accredited training; as well as independent audits across any IT discipline we have the people and importantly the methodologies that demonstrate our ability and track record.

Professional Services

Healthcare

- * Mobile Carts
- * Medical Trolleys
- * Dental Products
- * Hospital Furniture
- * Hospital Equipment
- * X-Ray
- * Ultrasound
- * PET - Positron Emission Tomography
- * Mammography
- * DR - Digital Radiography
- * MRI
- * Radiotherapy
- * CT - Computed Tomography
- * Monitoring System
- * Laboratory Products
- * Surgical Instrument Products
- * Disposable Products
- * All in one medical panel PC
- * Waterproof Keyboards & Mice
- * Wi-Fi RTLS
- * iPad Medical Applications Directory
- * iPhone Medical Applications

Healthcare

Information Technology

- * PACS
- * RIS
- * HIS
- * EMR (Software & Systems)
- * Advance Directives for Healthcare
- * CDSS - Clinical Decision Support Systems
- * CIS - Clinical Information Systems
- * Clinical Reporting System
- * Consumer Health Applications
- * CTRM - Critical Test Results Management
- * CVIS- Cardiovascular Information Systems
- * HIE- Health Information Exchange Solutions
- * QICS - Qualitative Intelligence and Communication System

Management

Consultancy & Training

- * Clinical education for healthcare institutions
- * Communication Modules
- * Customer Service Modules
- * Leadership & Management Development
- * Team Development & Team Building
- * Personal & Professional Development
- * Selling, Influencing & Negotiation Skills
- * Computer Literacy & Information Systems Programs
- * Health & Hospital Administration Professional Development
- * Project & Portfolio Management
- * Quality Tools & Methods

Medical Service:

- * Continuing Medical Education
- * Medical Human Resources
- * Certification Programs
- * Medical Consulting
- * Medical Events Planner
- * Medical Speaker Training
- * Training Programs
- * Consultation

Healthcare

Consultancy

- * Project Management
- * Medical Equipment Planning
- * Health Informatics Planning
- * Health Planning and Consultancy

- * Patient Monitoring & Critical Care
- * OR Solutions
- * Hospital & Patient Room Furniture
- * Infection Control
- * Hospital Information Management System
- * InVitro Fertilization (IVF)
- *Surgical Instruments
- * Hospital & Lab supply consumables and disposables
- * Endoscopic System
- * Hospital Equipment management Regulation Nomenclature
 - Equipment Management Software
 - Biomedical Benchmark
 - Universal Medical Device Nomenclature System
 - Alerts Tracker
- * Healthcare Informatics & Technology
- * Clinical & Laboratory Solutions
- * Radiology & Imaging Solutions
- * Mobile Computing Carts & Mounting Solution
- * Diagnosed Software
- * Cardiology (CVIS)
- * Anesthesia, Operating Room and Emergency Room
- * Pediatrics

Maintenance Management Solutions

The Maintenance Management Solutions unit plays a very fundamental role in managing and maintaining life saving biomedical equipment in hospitals, medical institutions, clinics and diagnostic centers. The Business Unit handles warranty maintenance and servicing of installed equipment by way of structured Annual Maintenance Contracts.

The Maintenance Management business unit offers a number of services as part of its maintenance contract, spanning across:

Planned Preventive Maintenance

We will ensure that the equipment operates in accordance with the Manufacturer's Specifications and safe working conditions. The PPM services are carried out on a scheduled basis on the equipment. The Schedule is generated through the Biomedical Maintenance Management System and opens a work order which must be closed on completion of the works. The Calibration of the equipment will be done as per the manufacturer's recommendations. The required test tools and test equipment will be used.

Corrective Maintenance

The Corrective Maintenance is carried out on the Medical Equipment following detection of failures through the normal course of routine inspection or work request by the client / end user. The required test tools and test equipment will be used for calibration as and when required.

Safety Test

The Patient safety is always been the Primary Focus in Bio Medical Equipment Maintenance Services.

Training & Education

The education to clinical staff is essential program. Periodic Training of Critical Life Support Equipment will be done to clinicians. Also the user training will be conducted for new staff for the optimum use of the medical equipment. Yearly Training Program will be developed and submitted to the hospital authority for their approval to execute the training program.

Technical Support Services

Our certified Technical Support Group offers technical and advisory support to care givers, by ensuring that life saving products are maintained and operated as per prescribed standards. Advocating the philosophy of total 24×7 support to customers, this business unit consists of qualified and experienced factory-trained engineers that offer a host of specialized services, right from HL7 interfacing of Information center to third party EMR Systems, up to associated technical services in Turnkey Project Management, specialized radiology, clinical and hospital informatics.

At ITs 4 H.E.ALT.H, we take the role of the Technical Support group very seriously, and have taken various measures to ensure faster turnaround times, sound problem-solving capabilities and adequate infrastructure and personnel to handle matters efficiently.

We have dedicated engineers highly qualified and skilled to manage a host of services; pre-sales demonstrations, tender meetings, technical overview of principal orders, pre-installation site visits, as well as other all-encompassing services such as installation, commissioning, user application training, after-sales support, budgetary planning, performance measurement services, asset tracking, contract & support services, Testing & Monitoring services and hourly period services.

In addition to this, our Technical Support Group also handles service parts & support maintenance management, upgrades and replaces accessories, supplies, hardware and software and offers the most competitive “trade-in” or exchange offer for obsolete equipment.

Our cutting edge service capabilities include providing Project Portfolio Management (PPM) schedules with installation and warranty certificates and PPM checklists that adhere to the corrective maintenance regulations and the subsequent escalation process in case of critical issues. Strictly governed by policies and hospital JCIA standards, our team promises the highest quality in customer service and quality in operations.

ITs 4 H.E.ALT.H S.A.L

IT solutions for Health & Education Alternatives, Hassel free



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Customer Care

ITs 4 H.E.ALT.H Customer Care is available by phone Monday through Sunday, 7:30 to 20:00

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For more information about *ITs 4 H.E.ALT.H*, visit:

www.ITs4HEALTH.com

